

Whelen Cloud Platform® Version 2.11.0 Release



SOFTWARE UPDATE • MARKET ADVISORY

MA:0124 • 12/2024

Whelen Engineering is pleased to announce the release of version 2.11.0 for the **Whelen Cloud Platform (WCP®)**. This update introduces new functionality, system optimizations, and extended vehicle support.

Key Updates in WCP 2.11.0

- **WCP Help Ticket Enhancements:** The Help Ticket system in the Whelen Cloud Platform has been updated to provide additional support information. Users will now see the assigned *Field Solution Engineer* displayed directly on the Help Ticket.
- **Improved Clarity with Tooltip Explanations:** Tooltips have been added to the *Authorize* button on the Firmware OTA (Over-the-Air) and Configuration OTA pages to explain potential reasons for the button being disabled.
- **Updated Traffic Preemption Technology Provider:** Global Traffic Technologies (GTT) has been updated to Miovision to reflect Miovision's acquisition of GTT.

Action Required

Restart your Whelen Cloud Platform application to activate these latest enhancements.

For a complete list of changes and improvements, please see the options below.

If you have any questions or require assistance, please contact your Whelen sales representative.



Scan the QR code or click [HERE](#) to view a full list of updates.

You can also see the latest updates by clicking 'View Release Notes' on your WCP login screen.